

COMPANY PROFILE

United Facilities Management Services LLC

Contact Address -Road # 5, Rusayl Housing Complex

P.O.Box:308, PC 124 Muscat, Sultanate of Oman - Tel: +968 24448649

Email: info@comooman.com

Website: comooman.com

como



CORPORATE CULTURE



VISION

To be a leading company in Oman and the region which delivers quality services using maximum local community resources.



MISSION

To provide high quality, cost effective Facility Management Services (Camp Management, Maintenance, Catering, Laundry, Pest Control, Housekeeping, Laundry, Landscaping and Waste Management) on a timely basis to our local customers.

CORE VALUES

- To adhere and maximize Omanisation as guided by the 2020 vision of His Majesty regarding education and manpower development.
- Empowering our employees as well as enabling the participation of employees in fulfilling our vision and mission.
- To be recognized by all our clients for excellence in service, as a partner, and as the provider of choice.
- To be learning organization, where all staff members are empowered and supported in reaching their full potential.
- Transparency and open communication built on mutual trust.
- Our employees are our primary valuable asset.
- To create and maintain a climate of dynamic action, interaction and team spirit amongst our employees and stakeholders.
- To promote national business growth and development.
- To maintain reliability and quality in all our activities.
- Social responsibility towards the surrounding communities, natural environment and care for all those exposed to our business.

REGIONAL OPERATION

SERVICES



**Accommodation
Design &
Construction**



**Catering &
Laundry
Industrial
services**



**Facilities
Management
services**
(Maintenance, Utilities,
STP, Pest Control)



**Kitchen &
Laundry Design
& Supply**



**Events
management**

ADVANTAGES

- | Unmatched management team in design, build and operate similar projects across the region.
- | Regional Resources:
 - Manpower: +30,000 workforce
 - Catering +120,000 mandays served
- | Oman local expertise (42 Locations across Oman)
- | Regional expertise in similar projects +200 locations in UAE, Qatar
- | Management Computer systems for all disciplines
- | Training systems for all disciplines

OMAN OPERATION

Como is a trading name for UNITED FACILITIES MANAGEMENT SERVICES LLC. The company is a proud 100% Omani registered company. A Joint Venture company between Cyclone LLC and Arab Investment Group LLC.

The company is part of the leading catering services group in the region, providing life support services to more than 300 local and multinational brands in all sectors. The group employs regionally +18,000 people in its various services delivery contracts.

+12 million

hours without LTI

+30,000

meals served daily

+6 KM

Sq cleaned every day

98%

customers satisfaction

+1,500

staffs in Oman

+18,000

staffs in GCC

HARD SERVICES

- › HVAC systems
- › Electrical systems
- › Mechanical systems
- › Civil works
- › Refurbishment
- › Carpentry
- › Elevators systems
- › Swimming Pool systems
- › Gas systems
- › Fire-fighting systems
- › Power Generators
- › STP
- › Gas systems

SOFT SERVICES

- › Catering
- › Help desk & reception
- › Cleaning & Janitorial
- › Housekeeping
- › Road sweeping & marking
- › Façade cleaning
- › Cafeteria management
- › Pantry services
- › Pest control
- › Landscaping
- › Security
- › Waste management
- › Guest house management

SERVICES SUMMARY

**CORRECTIVE
MAINTENANCE**

**PLANNED PREVENTIVE
MAINTENANCE**



OMAN OPERATION

Contact Address - Oman

COMO

Road # 5, Rusayl Housing Complex

P.O.Box:308, PC 124

Muscat, Sultanate of Oman

Tel: +968 24448649

Fax: +968 24448697

Email: info@comooman.com

Web site: www.comooman.com

The company is registered with the following organizations in

Oman:

- › Member of the Oman Society for Petroleum Services (OPAL)
- › Certified for Health Safety & Environment Management System by OPAL
- › Certified for Compliance Verification Certificate (CVC) by OPAL
- › Registered with the Ministry of Oil & Gas (MOG)
- › Approved Supplier to the Oil & Gas Industry's Joint Supplier Registration System (JSRS)
- › Registered with the Oman Tender Board
- › Registered as a supplier for the Diwan, Royal Court Affairs
- › Registered as a supplier for the Oman Armed Forces
- › Registered as a supplier for the Royal Oman Police



OMAN OPERATION

The company executes
all its projects using a
comprehensive
Integrated
Management System

CERTIFIED



MUNICIPALITY SERVICES

- › Infrastructure Maintenance
- › Utilities Billings
- › Security Services
- › Roads & Grounds Services



Computerized Maintenance Management Services (CMMS)

SIMILAR OMAN PROJECTS

Masaken Al Raha

6,500 beds - Staffs village. Rusayl, Muscat
Project value:
OMR 23.9 Million

Masaken Al Waha

3,500 beds - Staffs village, Sohar
Project value:
OMR 14.2 Million

Barka Project

6,500 beds – Staffs village
Project value:
OMR 18.8 Million



RESIDENTIAL PROPERTIES

Maintenance of
+8,000 residential units

24/7 Tenants Call Center
Emergency Maintenance

COMMERCIAL PROPERTIES

Property Management Soft & Hard Services

Maintenance of more than
300,000 m-sq





INDUSTRIAL PROPERTIES

Industrial City Maintenance Soft & Hard Services

Maintenance of

+13 Km m-sq

CAMP MANAGEMENT SERVICES

- › Government sector
- › Private sector



**Workers City Management
Hard & Soft Support Services**

ONLINE COMPUTER SYSTEM

- › Multi-user access
- › Mobile access



**State-of-the-art software
& online KPI monitoring**

ASSET MANAGEMENT SERVICES

Contractor Takeover services

- › Asset data capturing
- › Asset Methodology Register





HARD SERVICES

BUILDING MEANINGFUL PARTNERSHIPS

- › HVAC & Refrigeration
- › Mechanical
- › Electrical
- › Elevators & Escalators
- › Civil & Refurbishment Works



SOFT SERVICES



Quality



Health



Safety



Environment

Cleaning &
Janitorial

Landscaping

Pest Control

Waste
Management

CATERING SERVICES



CONTRACT CATERING



INDUSTRIAL CATERING SERVICES

1 Management Staffs

2 Workers

3 Pantry services

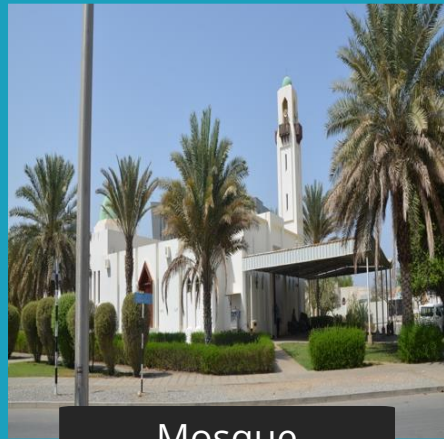


CORPORATE SERVICES

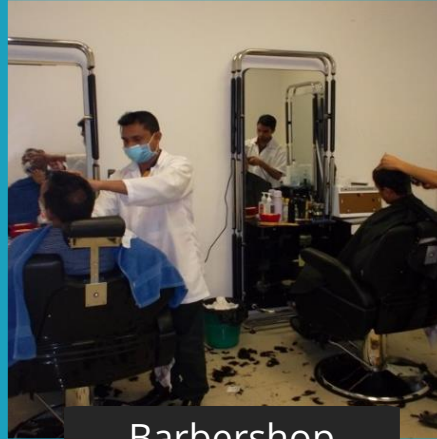
- › Office Canteen
- › Special Events
- › Conferences



FACILITIES DETAILS



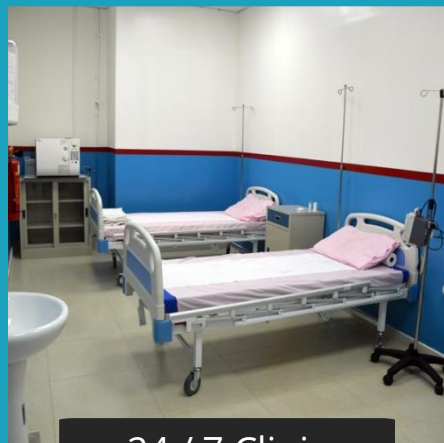
Mosque



Barbershop



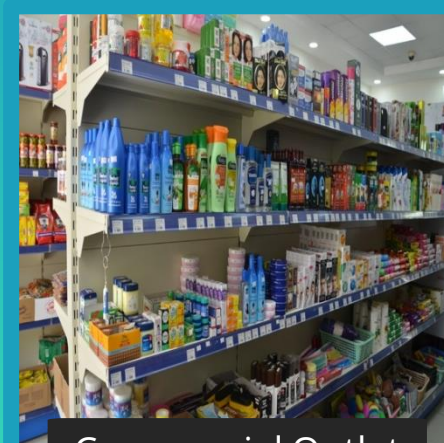
Landscaping



24 / 7 Clinic



Recreation Room



Commercial Outlet

FACILITIES DETAILS



Waste Management



Road Cleaning Services



Waste Removal Services



Security Services



Transportation Services



Landscape Services



Pest Control Services



Meter Reading & Collection

STAFF ACCOMMODATION MANAGEMENT SYSTEM

- Check In/Check Out Services
- Call Centre Services
- Room & Bed Management Services
- Catering Management Services
- Maintenance Management Services
- Material Management Services
- Security Services
- Mail Distribution Services



Line	Category	Comments	Customer	Contract	Company	Amount	Balance
36110000	Adventure 1 Camp		Jack Apple			\$250.00	\$250.00
36110000	Adventure 2 Camp		Jack Apple			\$250.00	\$500.00
36510000	Registration Fee	Resource & Lease fee	Jack Apple			\$10.00	\$510.00
36510000	Payment	Check #201	Carolina Apple			\$490.00	\$20.00
36510000	Camp Foundation Credit	Scholarship	Jack Apple			\$170.00	\$170.00
36410000	Payment	Check #100 - VISA *MGA				\$170.00	\$340.00
36220000	Insta-Charge Payment	MC **MGA				\$170.00	\$510.00



INTEGRATED PEST MANAGEMENT

- › Pest control as a science
- › Environmentally responsible



PEST CONTROL DOWN TO A SCIENCE.®

Como is the ORKIN master franchise for the Sultanate of Oman. It is part of an US Owned & international network operating in more than 73 countries.

We provides services to more than 75 locations in the Sultanate.



SANITIZATION AND DISINFECTION



Our Oman dedicated team received the necessary training from ORKIN USA.



Is qualified and fully equipped to leaving you feeling safe and secure.



Our sanitization & disinfection process includes manual spraying and misting by using wireless high tech machines, and we focus on touch points like door handles, electric sockets, laptops, and other equipment by sanitizing them manually by hand for more effective results.



THE **COMO** DIFFERENCE

**Best Value.
Our Promise.**

The company is managed by a strong, experienced management team where we believe we can make a difference to our clients by applying competitive commercial packages through innovative thinking.



OMAN MAIN CLIENTS

- › CC Energy & Development (CCED)
- › Masaken Al Raha Village (Rusayl)
- › Mubadrah Comprehensive Services
- › Arabian Industries (Khazzan)
- › Masaken Al Waha Village (Sohar)
- › Abraj Energy (all Oman locations)
- › Halliburton Int'l Oman (all Oman locations)
- › Schlumberger Oman (all Oman locations)
- › ORPIC (all Oman locations)
- › Madayn Industrial Estates (all Oman locations)
- › Oman Convention & Exhibition Center
- › Bar Al Jissah Resort – ShangriLa Hotel
- › Intercontinental Hotel
- › Knowledge Oasis Muscat (KOM)
- › CB&I Oman
- › Ray International
- › Enerflex Oman
- › British Petroleum Oman (BP)
- › Arabian Industries (Khazzan)
- › Diwan Royal Court Affairs
- › Port of Salalah
- › Oman Gas
- › Oman Oil



The logo for 'como' is displayed in white lowercase letters on a dark blue rectangular background.

como

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